

This California Privacy Statement (“Statement”) describes how CourtCall, LLC and its affiliates (collectively, the “Company”) collect and have collected over the past twelve (12) months, use, disclose and safeguard the Personal Information we may collect and/or you may provide when you communicate or interact with the Company, including as a customer or client, as well as information you provide on the Company’s websites and through or in connection with our mobile apps or other software and Internet-enabled programs and services offered, utilized or sponsored by the Company (collectively the “Site”). This Statement outlines our compliance with the [California Consumer Privacy Act](#). (the “CCPA”). Efforts to comply with the CCPA and/or yet to be provided interpretive or governing regulations are in no manner designed to create rights or rights of action beyond those set forth in the CCPA or for the benefit of persons or entities other than those specified in the CCPA. Our general privacy policy can be found below.

Current and Historical Information We Collect

Category	Applicable Pieces of Personal Information Collected (Information may also fall within multiple categories)
A. Identifiers.	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, or other similar identifiers.
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, alias, address, telephone number, bank or other financial institution or payment processor name or other identifying information, bank account number, ACH or other electronic payment information, credit card or debit card number (for payment processing).
D. Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
F. Internet or other similar network activity.	Browsing history, search history, information on a consumer’s interaction with a website, application, offer, solicitation or advertisement.
G. Geolocation data.	Geographic location (through your IP address) and various means enabled on your devices. Device and model identifiers.

Personal Information does not include:

- Publicly available information from government records.
- Deidentified or aggregated consumer information.

Use of Personal Information

Over the twelve (12) months prior to the effective date of this California Privacy Statement, we may have used and disclosed the Personal Information we collect for one or more of the following business or commercial purposes (examples are for illustrative purposes only and not meant to be exclusive descriptions of use cases):

- To fulfill or meet the reason you provided the information. For example, if you share your name and contact information for technical support or to place an order or obtain any product or service, we will use that personal information to respond to your inquiry and/or process your transactions. If you provide your personal information to purchase a product or service, we will use that information to process your payment and facilitate access. We may also save your information to facilitate new product orders, offers or process refunds.
- To provide, support, personalize, and develop our Website, products, and services, including to investigate and address your concerns and monitor and improve our responses and targeted offers and ads through our Website, third-party sites, and via email (with your consent, where required by law).
- To create, maintain, customize, personalize and secure your account with us.
- To process your requests, purchases, transactions, and payments and prevent transactional fraud.
- To help maintain the safety, security, and integrity of our Website, products and services, databases and other technology assets, and business. Debugging to identify and repair errors that impact or impair existing intended functionality.
- For internal testing, research, analysis, and product development, and to develop, improve, or demonstrate our products and services. Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and prosecuting those responsible for that activity.
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
- As described to you when collecting your personal information or as otherwise set forth in the CCPA.
- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Company or about our clients/customers/users is among the assets transferred.
- Auditing relating to a current interaction related to your use of our Website, advertising, promotion and solicitation, including, but not limited to, counting impressions to unique visitors, verifying positioning and quality of ad impressions, and auditing compliance with advertising specifications and other standards.
- Short-term, transient use, provided that we do not disclose the personal information to another third party and it is not used to build a profile about your or otherwise alter your experience outside the current interaction, including, but not limited to, the contextual customization of ads shown as part of the same interaction.

Without providing you prior notice the Company will not collect materially different additional categories of personal information or use the personal information we collected for materially different, unrelated, or incompatible purposes.

Sources of Personal Information

The Company obtains the categories of personal information listed above from the following categories of sources:

- Directly from you. For example, from your interactions with our staff, your interaction with our Website and applications, the forms you complete or products and services you purchase.
- Indirectly from you. For example, from observing your actions on our Website or through the interactions you have with our staff and third party service providers.

Disclosures of Personal Information for a Business Purpose

When we use Personal Information for a business purpose, we endeavor to require the recipient to both keep that Personal Information confidential and not use it for any purpose except performing the necessary services. In the preceding twelve (12) months, the Company has disclosed the following categories of personal information for a business purpose to the listed categories of third parties:

- **A. Identifiers:**
Categories: Service Providers; Business partners; Affiliates, parents, and subsidiary organizations of the Company; Internet cookie information recipients, such as analytics and behavioral advertising services.
- **B. California Customer Records personal information categories:**
Categories: Service Providers; Business partners; Affiliates, parents, and subsidiary organizations of the Company.
- **D. Commercial information:**
Categories: Service Providers; Business partners; Affiliates, parents, and subsidiary organizations of the Company.
- **F. Internet or other similar network activity:**
Categories: Internet cookie information recipients, such as analytics and behavioral advertising services.
- **G. Geolocation data:**
Categories: Internet cookie information recipients, such as analytics and behavioral advertising services.

Sales of Personal Information

The Company does not sell your Personal Information as the term “sell” is commonly understood. If and when the Company does do so, it will update this Statement and provide the appropriate “opt-out” procedure. However, the California State Attorney General may issue guidance or regulations on whether the use of advertising and analytics cookies and other sharing on our Website may be considered a “sale” of Personal Information as the term “sale” is broadly defined in the CCPA to include both monetary and other valuable consideration. Until such guidance has been issued, we continue to maintain that any sharing we undertake is not a “sale” for a number of reasons, including, without limitation, that any sharing with a third party where additional funds change hands (such as a customer purchase from a partner) comes with the customer’s express consent of the transaction. Further, broadband providers, ISPs, and firms such as Google, Amazon, AWS and Microsoft and/or the partners or affiliates of such firms all collect Personal Information in amounts and content unknown to the Company and utilize, share and sell such Personal Information in manners entirely outside of the Company’s control.

We do not sell the personal data of minors under the age of 16 for monetary or other valuable consideration without affirmative authorization.

Your Rights and Choices

The CCPA provides consumers (California residents) with specific rights regarding their personal information. This section generally describes your CCPA rights and explains how to exercise those rights. You may exercise these rights yourself or through your authorized agent. To make such request, please contact us as set forth below. Please allow up to 45 days for us to process your request. You may submit such a request once per year concerning:

The right to know what Personal Information we have collected, used, disclosed and sold about you. To submit a request to know, you may call us at (888) 521-1512 or email ccprivacy@courtcalls.com. The right to request that we delete any Personal Information we have collected about you. To submit a request for deletion, you may call us at (888) 521-1512 or email ccprivacy@courtcalls.com.

We will comply with a “right to know” request or a deletion request in compliance with the then existing terms of the CCPA and other governing authorities.

When you exercise these rights and submit a request to us, we will verify your identity by calling your phone number on file and asking for your email address and the date of your last interaction with us. We also may use a third party verification provider to verify your identity. Your exercise of these rights will have no adverse effect on the price and quality of our services. If you authorize an agent, we may require that your agent provide proof that they have been authorized to exercise your rights on your behalf. We may request that your authorized agent submit proof of identity. We may deny a request from your agent to exercise your rights on your behalf if they fail to submit adequate proof of identity or adequate proof that they have the authority to exercise your rights.

Non-Discrimination

We will not discriminate against you for exercising any of your CCPA rights. Unless permitted by the CCPA, we will not:

- Deny you goods or services.
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.
- Provide you a different level or quality of goods or services.
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

However, we may offer you certain financial incentives permitted by the CCPA that **can result** in different prices, rates, or quality levels. Any CCPA permitted financial incentive we offer will reasonably relate to your personal information’s value and contain written terms that describe the program’s material aspects. Participation in a financial incentive program requires your prior opt in consent, which you may revoke at any time. We currently do not provide any financial incentives.